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April 10, 2026

Via email: [kevin.quinn@translink.ca](mailto:kevin.quinn@translink.ca)

Mr. Kevin B. Quinn  
CEO, TransLink

Dear Mr. Quinn:

We are representatives of the unionized employees who work for TransLink and across the public transit network that operates in Metro Vancouver. We are seeking your immediate attention and response to the actions of Dexterra Group, the company that was awarded the contract to perform cleaning services across the SkyTrain network as of February 2026.

Our colleagues at SEIU Local 2 are employed by Dexterra to perform this work. Their firsthand accounts of safety violations, public health concerns, and union-busting actions are deeply concerning. These include, but are not limited to:

- Bullying, harassment, and acts of intimidation toward workers by Dexterra representatives;
- Offers by company management to pay workers from personal bank accounts to persuade them to join a union decertification drive;
- The employer's failure to provide personal protective equipment to their employees, putting their health and safety at risk;
- The employer's failure to provide cleaning products and equipment their employees, putting the public and workers at risk;
- Unsafe handling practices for chemical cleaning products; and
- Workforce reductions that make it impossible for staff to appropriately clean and service SkyTrain facilities.

As you know, Vancouver is set to host the largest world event in the city's history when the World Cup comes in June. The demands on our public transit network will be unparalleled, surpassing such events as the 2010 Olympic Games, Stanley Cup Final games, Grey Cup, and major concert events like Taylor Swift.

Our province's and TransLink's reputations will be tied not only to SkyTrain services running on schedule, but to the quality of that service. Filthy washrooms and dirty stations, where diseases can easily spread, must not be SkyTrain's legacy.

These SEIU Local 2 members are employed by Dexterra Group, but the public sees them as representatives of SkyTrain and TransLink. And the public will hold TransLink accountable if these workers are mistreated and unable to do their jobs properly, if they are made sick through neglect by their employer, or if there is a public disease outbreak owing to a failure to meet health and safety standards.

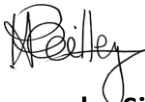
We are asking you to immediately address these issues with the Dexterra Group. We ask that you make it clear to them that TransLink has a standard that includes workers being able to do their jobs properly and in a safe environment, that there must be appropriate staffing levels to handle the monumental task of keeping all TransLink facilities clean, and that union-busting tactics will not be tolerated by TransLink.

Please act now to ensure British Columbia's and TransLink's reputations are not irreparably harmed by Dexterra Group's ongoing disregard for their workers and, ultimately, your customers.

Sincerely,



**Sussanne Skidmore**  
President, BCFED



**Hermender Singh Kailley**  
Secretary-Treasurer, BCFED



**Karen Ranalletta**  
President, CUPE BC



**Paul Finch**  
President, BCGEU



**Annette Toth**  
President, MoveUP



**Cornel Neagu**  
President, ATU Local 134



**Joe McCann**  
President, ATU Local 1724

cc. Mike Farnworth, BC Minister of Transportation  
Jennifer Whiteside, BC Minister of Labour  
Mark Becker, CEO, Dexterra Group c/o Milena Malinovic  
Dallis Van Steinburg, Business Agent, SEIU Local 2  
Chester Duggan, Vice President Western Canada, SEIU Local 2

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